

Welcome to Twenty-One Irvington Condominiums!

Dear Homeowner,

Twenty-One Irvington Condominiums has engaged CENTURY 21 Northstar as your Association Management Company. We perform a wide range of services including accounting, maintenance coordination, Rules & Regulations enforcement and CC&R/Bylaw monitoring.

Our Portland address is: CENTURY 21 Northstar
Community Management
7800 SW Barbur BLVD, Suite 1A
Portland, OR 97219

We're open Monday through Friday, between 9:00 AM and 5:00 PM.

General Association Questions and/or Concerns:

Association Management – HOA.Northstar@Century21.com

You can also reach us at #503-297-1014 (office), or #503-297-1585 (fax).

Your monthly association fees are due on the first day of each month and deemed late after the 15th. Enclosed is a complete list of homeowner payment options. Please note there is a separate mailing address for dues payments.

To report repair and maintenance concerns, please call our office at the number listed above.

For after-hours EMERGENCIES ONLY, please call #971-344-3148.

Emergency repairs include water leaks, water intrusion, or lack of water. Please contact your local utility company first to determine if their services are temporarily down.

HOA Website:

To access your community's pages, visit <https://Portland.C21.com/>, click the "HOA" tab (upper-right corner), then click "Search an HOA", scroll down and select "**Twenty-One Irvington Condominiums**" from the list.

Twenty-One Irvington Condominiums / Portland, Oregon



Twenty-One Irvington is an 18 unit condominium community located in Portland, Oregon.

CENTURY 21 Northstar Association Management

- 503-297-1014 Phone
- 503-297-1585 Fax
- hoa.northstar@century21.com

PAYMENTS

If you received a notice that your Association is set up for online payments, you may click the link below to pay your HOA dues:

[Pay HOA Dues](#)

- Management Company ID = **7068**
- Association ID = **TWC**

General Information

- [TWC Welcome Letter](#)
- [Governing Documents](#)
- [Design Review Application](#)
- [Real Estate Sign Placement](#)
- [Window & Patio Door Specifications](#)
- [Door Replacement Specifications](#)
- [January 2016 Window Replacement Prices](#)

Password Protected

- [Insurance](#)
- [Reserve Study](#)
- [Budgets](#)
- [Meeting Minutes](#)
- [Board of Directors Web Portal](#)

NEXT MEETING

- **TBD - Board of Directors Meeting**

WELCOME NEW RESIDENTS

Living in a condominium community has many privileges, as well as important responsibilities. Please review the [Rules and Regulations Handbook](#) and the [Governing Documents](#). Consult your real estate professional for any questions you have about condominium ownership.

EMERGENCIES

Please call our office during business hours: 503-297-1014. Emergencies include water leaks, water intrusion or lack of water. Please contact your local utility company first to determine if their services are temporarily down.

After-hours Emergency ONLY: 971-344-3148

Some items are password-protected, such as meeting minutes, budgets, and insurance documents. Should you refinance your home, or put it up for sale, most of the documents you will need can be found on the HOA's webpage.

Your Homeowner password is: TWC1014

If you have any questions or concerns, please let us know.
All of us at CENTURY 21 Northstar welcome you to your new community!

Sincerely,

Association Management
CENTURY 21 Northstar

HOA Dues Payment Options

• Pay online by E-check, Credit or Debit Card

- **FREE** e-check: One-time electronic check.
- **FREE** Recurring e-check: Recurring monthly direct debit withdrawal. (Alliance Association Bank will email you reminders prior to each debit.)
- Credit Card – All credit cards are accepted – 3% service fee applies and is charged at time of payment.
- Debit Card – 5% service fee applies and is charged at time of payment.

FOLLOW THE STEPS BELOW TO ACCESS THE ONLINE PAYMENT PORTAL.

1. Visit the Association's website: www.21Irvington.com
2. Click on "**PAY HOA Dues**"
3. Select your method of payment, and follow the prompts.

Information you'll need:

Management Company ID: **7068**

Association ID: **TWC**

*Your Account Number: **9876543201** ← (Example ONLY)

• Pay by Check, or use your own bank's Bill-Pay service

1. Add the following ADDRESS under the payee information:

Twenty-One Irvington Condominiums HOA
C/o CENTURY 21 Northstar Processing Center
PO Box 97014
Las Vegas, NV 89193-7014

2. Ensure checks are made payable to **Twenty-One Irvington Condominiums HOA**
3. Print the following in the check memo section: **TWC 9876543201** ← (Example ONLY)

IMPORTANT: Do not mail anything other than check payments to the bank address in Nevada.

Please Note: The Management Company cannot accept HOA payments in office, or forward them to the processing center on your behalf.

Any payments received in error will be returned to homeowners via USPS to the mailing address on record.

- *HOA payments are due on the 1st of each month, and considered late if not received by end of business on the 15th, subject to \$15.00 monthly late charge until all balances are paid in full.*
- *Individual account statements are available by request only.*